Wildlife Officer (Reptile focus)

Exciting opportunity to join the world's largest koala's sanctuary and be part of a motivated and skilled team.

We are looking for our next amazing Wildlife team member to split their time caring for our fascinating reptiles while also gaining hands-on experience across other wildlife sections.

Become a part of the iconic Brisbane brand, Lone Pine Koala Sanctuary, cherished by both travellers and locals alike. Our dedicated team is unwavering in our mission to protect and preserve wildlife, engaging guests through unforgettable experiences, educational initiatives, and exceptional service.

Lone Pine Koala Sanctuary is an equal opportunity employer, where we recognise the diversity of our workforce and community – be it on the basis of gender, age, race, sexual orientation, or religious belief.

Located on the banks of the beautiful Brisbane River & only a few minutes from Brisbane CBD, this truly is a great place to work.

The Wildlife department is fundamental to the ongoing success of Lone Pine and our dedicated keeping team play the crucial role of helping our guests experience, understand and engage with our wonderful animals.

The successful applicant will have the opportunity to work with some of Australia's most unique animals and be part of a motivated and skilled team of handlers and keepers.

OVERVIEW:

The key role of a Wildlife Officer is to support the head of department by assisting with the care of wildlife within the section they are working. The position of Wildlife Officer reports directly to the relevant head of department, Wildlife Manager and the Curator. It is important that you are aware of all policies and procedures, particularly as they relate to the sections you work on any given day.

This includes but is not limited to:

- Maintaining industry leading husbandry standards through Lone pine's animal exhibits and housing
- Maintaining a high level of customer service at all times

- Ensuring that all customer service issues are directed to the relevant supervisor
- Adhering to and understanding all SOP's required for each department
- Adhering to the Code of Conduct, Policies and Procedures
- Adhering to any instructions from the Heads of Section in relation to animals under their care.
- Maintaining a clean work environment (sanctuary) and reporting any damages to the relevant HOD
- Providing visitors with the highest quality AVI (animal visitor interaction), while always upholding our animal welfare standards.
- Conducting informative presentations
- Ensuring a safe environment for all visitors

RESPONSIBILITIES:

Lone Pine Koala Sanctuary strives to maintain its reputation as an industry leading institution within all aspects of animal husbandry. As a Wildlife Officer, you are responsible for;

- Maintaining the highest standards of exhibit cleanliness.
- Identifying and reporting any damage caused to any of the exhibits to the Head of the Department, and ensuring that all exhibits are in sound and safe condition to house each particular animal.
- Ensuring that all exhibits are locked when not being attended to.
- Ensuring that all animals in your care receive everything they need on a daily basis to maintain a stable mental and physical state.
- Ensuring that all welfare requirements for any animal you work with are always put first and met.
- Communicating to the Heads of Section on any health issues observed as soon as they are noticed.
- Being observant of the health of any animals you work with
- Ensuring that all equipment used during animal husbandry is kept in clean working order.
- Ensuring that tight quarantine measures are maintained for any animal or group of animals under quarantine and making notification of any breach in quarantine to the relevant head of department or vet.
- Providing constructive suggestions and proposals to ever improve Lone Pine Koala Sanctuary's husbandry techniques, exhibits and visitor experiences around the park to ensure we remain industry leaders.

Engagement

- A key element to the success of Lone Pine is the connections created and developed between visitors and wildlife. When conducted in a safe and respectful environment, close connection with wildlife have been proven to positively impact visitor perceptions of wildlife and inspire desirable actions aimed at conservation. You must always facilitate a safe, respectful, consistent experience between the animals and visitors. We must always strive to be both friendly and helpful towards each other and our guests. **We will embrace the CATER Core Values and use these to foster and promote our culture and behaviours.**

QUALIFICATIONS, ATTRIBUTES & SKILLS:

- Cert III Captive Animal Management, Bachelor of Wildlife Science (Zoology, tertiary qualification in relevant environmental studies or equivalent experience)

- Prefer minimum of 2 years of experience in a similar role or similar volunteer experience
- Possession of strong communication and interpersonal skills
- Possession of a ‘Can Do’ attitude
- Strong time-management skills
- Ability to work both autonomously and as part of a team
- Growth mindset and strong desire to further develop skills and knowledge
- Current valid Blue Card required

Does This Sound Like You?

If you are enthusiastic about this opportunity and possess the right background to excel in this role, please submit your application now at recruitment@koala.net .

Include a cover letter with your resume to help us get to know you better from the start!

We thank you for reviewing this ad and putting your valuable time and energy into this application. Please note, only successful applicants will be contacted.